Impact assessment in the European Union: Lessons from a research project

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In this article, we present some major lessons drawn from a recently completed research project. Our research dealt with ex-ante evaluation, mainly impact assessment (IA). We shed new light on research questions about the control of bureaucracy, the role of IA in decision-making, economics and policy learning, and the narrative dimension of appraisal. We identify how our findings stand in relation to conventional arguments about these issues, and reflect on their normative implications. We finally reason on the possible extensions of our arguments to the wider field of policy evaluation, connecting IA and ex-post evaluation.

Keywords: evaluation, European Union (EU), impact assessment, policy appraisal, policy instruments

In the late 1990s, the rare studies of ex-ante policy evaluation found it difficult to report on any concrete development within the European Commission outside financial planning and the structural funds. Take for example Pelkmans, Labory, Majone who were unable to report on the number of fiches d’impact (the instrument used at the time to appraise the likely effects of policy proposals of the Commission), what they contained, and who was using them. But today this topic has gained a stable place on the research agenda of social scientists, for example in political science and law.

As Smismans’ notes in the introduction

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to this volume, nowadays research on ex-ante policy appraisal falls within the wider field of policy evaluation, broadly defined to cover the whole policy cycle – from ex-ante analysis to ex-post appraisal. On this core idea, the European Union (EU) is in synch with the Organisation for Economic Cooperation and Development (OECD). The OECD has recently adopted an integrated framework for policy evaluation where several concepts and even indicators developed in the practice of ex-ante assessment are transferred to ex-post analysis, with the aim of encouraging a common evaluative approach to regulation and legislation more generally.

This reflects the politics of attention in regulatory evaluation: in the 1990s, only a few Member States were pushing a reluctant Commission to activate systematic initiatives for the integrated appraisal of EU legislation, be it ex-ante or ex-post. These years witnessed the emergence of the concepts of business impact assessment, compliance cost measurement, and better law-making, but there was no integrated response from the EU institutions. Radaelli reviewed in 1999 the initiatives for ex-ante evaluation of policy appraisal – Learning About Impact Assessment”, 149 Revue Française D’Administration Publique (2014), pp. 163 et sqq.; John Turnpenny, Måns Nilsson, Duncan Russel et al., “The policy and politics of policy appraisal: Emerging trends and new directions”, 16 Journal of European Public Policy (2009), pp. 640 et sqq.


7 Julie Froud, Rebecca Boden, Anthony Ogus et al., Controlling the Regulators, (Basingstoke, Hampshire: Macmillan, 1998).
proposals (excluding structural funds and financial planning) and concluded that the various pilot initiatives with policy instruments had not produced an integrated template and a coherent instrumentation – much ado about nothing.\textsuperscript{8}

Now there is a full range of initiatives for policy evaluation in the so-called smart regulation agenda of the EU and in the Member States. This evaluation turn has affected policy-makers’ understandings of the nature of EU law and its role in larger architectures for integrating policy and law, as shown by Smisms.\textsuperscript{9} Even the language and the labels used by policy-makers accompany this rise in attention – alongside the by-now traditional impact assessment of legislative and non-legislative proposals of the European Commission, we see an emerging policy agenda concerned with ex-post evaluation and post-implementation review, including projects to re-fit European legislation to changing structural conditions\textsuperscript{10} and carry out ex-post evaluations.\textsuperscript{11} The attention for the problems created by administrative obligations has remained high since 2004, with several ‘wars’ on red tape endorsed by successive EU presidencies, the Commission, and stakeholders.\textsuperscript{12} All this activity is supposed to connect with the more established tradition of evaluation of

\textsuperscript{8}Claudio M Radaelli, "Steering the Community regulatory system: the challenges ahead", 77 Public Administration (1999), pp. 855 \textit{et sqq.}


\textsuperscript{11}Commission Communication on Strengthening the foundations of Smart Regulation – improving evaluation, Communication, COM(2013)686.

\textsuperscript{12}Paola Coletti, Evidence for Public Policy Design: How to Learn from Best Practice, (Basingstoke: Palgrave, 2013).
expenditure programmes, to create a coherent evaluation culture across EU institutions – this, at least, is the stated aim of the Commission.

In short, a neglected issue has become familiar territory for researchers and policy-makers. The year 2002 signals the moment when the Commission took the commitment to use a single integrated template (Impact Assessment, IA) to evaluate new proposals (beyond what was already done for expenditure programmes), to implement common standards for consultation, and to articulate an action plan for better regulation.\textsuperscript{13} After almost fifteen years, researchers have sufficient evidence to review the experience with ex-ante evaluation and IA in particular. We undertake this task by drawing lessons from a four-year project on \textit{Analysis of Learning in Regulatory Governance},\textsuperscript{14} funded by the European Research Council. In this contribution, we focus on some important conceptual findings rather than data on individual policy instruments or episodes to contribute to the research questions on policy evaluations that inform our special issue. Consequently, we will draw on a number of articles produced within ALREG – the reader can find evidence and data therein – and concentrate on the conceptual lessons. In the remainder, our main concern is the EU level, but when necessary we add observations on the situation in the Member States, since the two levels co-exist and interact. In the conclusions we elaborate on the implications of

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\textsuperscript{14} Details available on the Internet at <http://socialsciences.exeter.ac.uk/politics/research CENTRES/CEG/RESEARCH/PROJECTS/ALREG/> (last accessed on 28 January 2015).
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our lessons for a critical research agenda in this field and for our wider theoretical understanding of the politics of bureaucracy, learning and diffusion of policy instruments.

I. What is impact assessment for?

1. Control instrument, tool of bureaucratic empowerment or just a symbol?

At the outset, any appraisal of the experience with IA and smart regulation in the EU has to start with a theoretical proposition about the rationale for policy adoption. This rationale lies in delegation theory. The original intuition by McCubbins, Noll and Weingast was that by saddling United States (US) agencies with formal obligations to carry out and publish regulatory analysis, information asymmetry would be reduced, taking the informational advantage away from the agency. Ex-post evaluation follows a similar control rationale, although to intervene on an agency when the policy programme is evaluated may be too late. Early warnings via administrative procedures during the drafting process, in contrast, are effective because they capture an agency’s deviation ‘prior to the agency’s implementation of a change in policy’. Damonte, Dunlop and Radaelli generalise this


argument to all instruments based on a fire-alarm logic: regulatory analysis is a fire alarm instrument that affected interests can pull at an early stage when a regulatory proposal damages them. IA enfranchises these interests and gives a voice to affected industries, constituencies of support for the elected politicians, and experts like economists, so that bureaucratic drift is limited.20

Indeed, much of the US literature on IA stems from this rationale, with questions on the nature of control exercised by the Office for Information and Regulatory Analysis (OIRA) on federal executive agencies.21 Other US projects have looked at the different ways in which bureaucratic control can be effectively exercised by pressure groups.22

Briefly, it has become customary to think of evaluation, especially in IA, as policy instrument for the control of bureaucracy. The Commission being a bureaucracy, the extension to the European case seems straightforward. But, is it? Indeed, when our team probed the different implications of the control argument in Europe, the findings have been less supportive of the control thesis. IA can be quite blunt as instrument of control of the Commission – and, turning to the domestic level, in some Member States like Denmark and

20 See ibid. for the full-length explanation.
Sweden there isn’t evidence for the classic manifestations of bureaucratic control. In another ALREG paper, Radaelli and Meuwese conclude that IA has increased capacity for operational and strategic management within the Commission, thus effectively empowering the bureaucracy, rather than controlling it. Other projects have shown that IA in some EU Member States has symbolic properties – a veneer of rationality on a thick web of informal decision-making procedures and policy formulation conventions, hardly affected by the formal requirements of ex-ante appraisal. For some Member States, the issue is most likely the absence of analytical and institutional capacity. Without capacity, the whole idea of using detailed information to control bureaucracies via fire-alarm instruments cannot possible work.

All this leads us to conclude that we might have been inspired by the wrong theory: control may be a correct lens for the US, but in Europe either there is little capacity to control, or, simply, control is not the main effect of implementation. Arguably, bureaucracies like the Commission are empowered by IA, whilst national bureaucracies use IA as signal and symbol when they do not have analytical capacity to manage this policy

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instrument. Normatively, the empowerment effect may or may not be desirable. It is
desirable if we think that accountability in multi-level systems needs high bureaucratic
capacity rather than weak bureaucratic organisations. It is not desirable if we think that an
empowered European Commission can make regulatory trade-offs disguised as technical
management rather than discussed in terms of constitutional values – an issue that is
explored in Radaelli and Meuwese.27

2. An instrument for decision-making processes?

A second finding we wish to discuss concerns the role of IA in decision-making
processes. The guidelines on IA published by the member states and the Commission
present IA as ex-ante evaluation tool that supports the decision-making process. In a recent
resolution, the European Parliament28 reiterated this position arguing it is “convinced that
IAs are an important means of supporting the decision-making in all EU institutions and an
important part of the better regulation process; recognises, nevertheless, that IAs cannot be
substitutes for political evaluation and decisions”. Put differently, IA should assist the final
decision on a proposal – that is, the decision taken by the College of the Commission, but
also decisions concerning substantive amendments to draft legislation introduced by the EP
and the Council. The European Parliament lamented that the scope of IA may no longer
mirror the proposals adopted when these proposals are altered at a final stage once

27 Claudio M Radaelli and Anne CM Meuwese, “How the regulatory state differs. The constitutional
dimensions of rulemaking in the European Union and the United States”, XLII Rivista Italiana di
Scienza Politica (2012), pp. 177 et sqq.

28 European Parliament Motion for a Resolution on the Revision of the Commission’s impact
assessment guidelines (2014), point 6, available on the internet at:
0311&language=EN> (last accessed on 29 January 2015).
submitted for approval by the College. The EP therefore requested in its resolution “that the IA should be updated to ensure continuity between matters considered in it and any proposals finally adopted by the Commission”. The relationship with decision-making is slightly ambiguous, because to update an IA, in practice, may mean to retrofit ex-ante evaluation to match the political decision taken by the College – as well as the more benign but arguably unrealistic interpretation of carrying out new analysis to check if the final political decision still delivers net benefits.

The College of Commissioners is not supposed to react mechanically to the conclusions of an IA, and reject or support a proposal automatically. The same principle applies to the EP and the Council when substantive amendments are introduced. But neither are Commissioners, MEPs and Council officers supposed to simply take note of the IA and treat it as one of the many inputs to decision-making. In short, the decisional value of IA has captured the attention of policy-makers. This is the reason why stakeholders lament that very few IAs conclude with a rejection of a possible policy intervention by the Commission. The average IA does not challenge the ‘priors’ of the Commission – this is the polemical claim – but supports them. The European Parliament in the Niebler report complained that there is insufficient oversight of the IAs of the Commission. This is because the oversight body (the Impact Assessment Board) is made up of high-level Commission officers and is staffed by the Secretariat General – indeed the Juncker Commission signalled its intention to open up the board to external expertise. Overall, these critical opinions

29 Ibid., point 8.


31 See European Commission Press Release “President Juncker appoints Dr Edmund Stoiber Special Adviser for Better Regulation; First Vice-President Timmermans announces reform of the Impact
claim that the IA ought to be a strong tool for decision-making, but in the real world it may be used exclusively to support a given policy choice.

Empirical evidence sheds different light on the decisional value of IA. Ex-ante evaluation is not necessarily used to ‘speak the truth to power’ – shown the case studies in Meuwese’s project.32 In our project, we found that the IA is not a decisional tool, but its role can be to lay out the evidence-based case for a certain policy preference of the Commission.33 This preference is not necessarily the output of IA. It can be pre-defined, or it can come out of last minute discussions within the College. And yet, IA still improves policy choice – even if it does not identify what this choice should be. The improvement consists of empirical analyses of the effects of the choice, on how the chosen option can be modulated across time and sectors, and on the deeper consideration of administrative compliance costs and implementation problems. Consultation reveals new issues to be taken on board.

Importantly, the process of carrying out an IA obliges the Commission to give empirical and conceptual reasons for policy choice – whether the Commission would have gone for the same choice with our without IA is not the fundamental issue.

Indeed this argument does not mean that the IA has limited usage. The IA has an effect after its publication, that is, post-decision. After its publication, the IA has a post-decisional role when it is used by the EP or later in the process by the European Court of Assessment Board”, available on the Internet at http://europa.eu/rapid/press-release_IP-14-2761_en.htm (last accessed 30 January 2015).


Justice. Majone has shown the various effects of post-decisional analysis, exactly mentioning the use in Courts among others. It is also realistic to consider what the IAs of the Commission are about: on average, they are not about ‘yes’ or ‘no’ decisions like ‘shall we regulate the environmental consequences of steel production or not’ – they are about the mode, timing and details of a certain design of policies that have been elaborated via studies, working parties and other preparatory activities through the years.

Although we argue that the ‘yes/no’ straightforward decisional role is weak, there are effects on the Commission’s decisional process that seem empirically important. Consider the following. Within the Commission, the preparation of IAs has made policy formulation more complicated than before. The IA steering groups of the Commission include all the Directorates General affected by a proposal plus the Secretariat General with a co-ordination role. IA as process has brought more actors into the process of preparing policy proposal. In an article by Radaelli and Meuwese we argued that the preparation of IAs has limited the silos mentality of the past. It forces the different interests represented by the officers (from different DGs) involved in the IA steering groups to dialogue and coordinate, using evidence-based argumentation. Thus, in a sense, making things complicated is a virtue of IA because it allows the Commission to exploit the benefits of partisan mutual adjustment. Evidence-based bargaining within the Commission’s units

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working in the IA steering groups is a way to learn from information brought into the policy process by officers with different policy preferences and interests. To conclude, our project provides content to the ambiguous proposition that the IA should support decisions without being a substitute for political decision-makings. Its supporting role is about improving the quality of the policy formulation process within the Commission via partisan mutual adjustment and, beyond the Commission, in post-decisional analysis.

II. How ‘good’ is impact assessment?

1. Economics logic and modes of learning

How ‘good’ is a policy instrument? There are different answers to this question. In the case of ex-ante evaluation, we can consider different criteria such as whether the IA is used by decision-makers and stakeholders or carries out the tests prescribed in the guidelines. More fundamentally, we can raise issues about the robustness of the underlying rationale – the intrinsic social scientific robustness of a given policy instrument for evaluation. The literature on policy instruments argues that the instruments adopted


by governments are carriers of specific economic ideas or economic theories. There is no doubt that economics is the main rationale evoked in the literature on ex-ante policy formulation. Actually it is exactly for this reason – that is, IA as vehicle of specific economic lenses on a wide range of policy issues – that ex-ante appraisal has been criticized by those who oppose the economic quantification of environmental issues, human rights and other types of policy problems.\(^{42}\)

We suggest a different interpretation. True, policy instruments are carriers of economic ideas. But they also carry a view of the world which public managers face: this world can be a world of rational-synoptic agents, that scan a high number of options root-and-branches until the find the most efficient one, or a world of bounded rationality. Thus, alongside an economic worldview, policy instruments also contain a set of assumptions about how public managers learn from evidence.

In Coletti and Radaelli\(^{43}\) we follow this dual approach (economic ideas and assumptions about learning) and argue that a given regulatory instrument contains both an economic rationale and a learning model, or a ‘logic’ of how and what constellations of actors learn by using the instrument. We then examine IA and the Standard Cost Model (SCM) used for the identification of the costs of administrative obligations.\(^{44}\) They are both used in policy formulation at the EU level, whilst some member states carry out ex-ante evaluation with the SCM but do not engage with the wider IA. If we look only at the


economic robustness of the two instruments, IA should always be preferred to the SCM. The latter is concentrated on a narrow category of costs,\(^{45}\) it does not look at benefits, and may lead to inefficient policy choices – simply put, economically wrong evaluations of option. However, if we flip the coin and consider the robustness of the two policy instruments in terms of their learning models, the conclusion changes. Economically rudimentary forms of appraisals like the SCM contain more realistic and effective learning models than IA. In Coletti and Radaelli\(^{46}\) we explain how the SCM has triggered learning processes in some member states, leading to approaches to map the regulatory process from the point of view of the stakeholders, to the inclusion in regulatory reform programmes of stakeholders who had been at the margin until now, to stronger linkages between ICT initiatives in the public sector and regulatory reform, and to the consideration of wider compliance costs. The conclusion is straightforward: when we discuss whether an instrument for policy evaluation will work or not, we should consider both the robustness of its underlying economic ideas and its assumptions about learning and rationality.

2. The narrative components

Another way of looking at why regulators write IAs is to think about policies as theories.\(^{47}\) A policy proposal is a set of hypothesis about cause-and-effect relations. It follows that IA is the place where these cause-and-effect relations are spelled out. In other words, the IA portrays the causal structure of a given policy proposal. Since they are used to


make the case for a given proposal, IAs are more than repositories of empirical evidence. They are not review essays. Their role is to coordinate discourse within the Commission, where the IA steering groups, as explained above, engage in partisan mutual adjustment; and to communicate to the broader public of MEPs, Council working groups, stakeholders and delegates from the Member States. The IAs have a persuasion function and are written with specific readers over the shoulders of the Commission’s officers.

These considerations invite a novel exploration of IA by adopting the tools and methods of discourse analysis. Given their causal structure (‘we have to do X to reach Y because X will produce this and that effect leading to Y’), IA can be studied as causal narratives of public policy. We followed this approach in Radaelli, Dunlop and Fritsch.\(^48\) We found that not only do the IAs contain ‘policies as theories’ and often engage with policy narratives. This role of the Commission as ‘narrator’ had not been explored in the past, although the use of IA as communication and persuasion tool features prominently in our own discussions and interviews with policy-makers. Experiments in behavioural economics point to the importance of social trust in the narrator.\(^49\) Given the current state of trust in EU institutions and the credibility issues surrounding the Juncker Commission, it seems risky (for the Commission) to engage in ‘grand narratives’ and evoke value. And identities too, e.g. who ‘Europeans’ are, what the nature of the Commission is, who is better placed to do what in relation to a given policy issue. And yet, our analysis shows that IAs are used to reiterate issues of identity and values that, although they may appear already in the Treaty, are taken to their narrative conclusions in the IA. In our sample, we found several


propositions about what ‘European values’ are and what ought to be in the EU and beyond. The fact that values and identities are developed within bureaucratic documents like the IAs and not in constitutional discussions may be disturbing normatively. Pragmatically, it signals a recurrent problem with the behaviour of the Commission already spotted by Laura Cram:50 when trust and credibility are low, the Commission does not go back to its core business and show concrete results. Instead, it tends to scale up in ambition and engage with grandiose narratives of ‘governance’. Viewed in this light, the narrative features of IA may be part of a bigger problem.

III. Conclusion

In this article, we have reflected on a number of major findings from our recent project. Whilst it is customary to think of IA as control instrument, our research suggests that this instrument may strengthen the bureaucracy in Brussels. We cannot say whether increased capacity for strategic and operational policy design and management within the Commission leads to autonomy and ‘escape from control’ – definitively we need more research on the usage of IAs by the EU institutions. In another article from our project,51 we have made the case for ‘equifinality’: different concatenations of variables lead to outcomes like ‘control’ and ‘learning’ – hence we need a nuanced perspective on these questions.

We have also qualified the decisional role of IA. The latter contributes to the decision-making process, but its merit over time is most likely to lay out arguments and evidence that can be used after the decision is taken, by the EP, Courts, stakeholders and perhaps the same bureaucracies that generates the original IA and go back to the same issue years later


in the context of another IA. To illustrate, the Commission has dealt with the issue of regulation of trade from seals’ fur in different regulatory interventions during the last ten years.\textsuperscript{52}

Further, we argued that IAs have a narrative function that accompanies, without necessarily substituting, the function of providing economic analysis of the proposals under consideration. This narrative function extends to identity building and the definition of values – something that may have desirable or undesirable normative implications depending on how we approach constitutional politics in the EU. Finally, in terms of policy design diffusion and international transfer, we have argued that best practices hinder instead of facilitating transfer and the social construction of lesson-drawing. The implementation and diffusion of IA is sensitive to the learning logic encapsulated in this policy instrument – another argument that rectifies our conventional views.

Throughout the article, we have supported our modifications of propositions and interpretations that are quite diffuse in the debate on ex-ante evaluation – a sort of conventional wisdom. Thus, why did we find that the conventional interpretative lens may be wrong? One reason is the logic of scientific inquiry. The vast majority of research that defined the ‘theory’ of IA in the early days was produced by scholars with data from the US case. It is sensible to suggest that some conclusions drawn on the US case may not be valid when we consider Europe. What we thought was a general theoretical argument about IA was instead a local theory, valid only in certain places and times.

Another reason is the role played by international organisations and policy-makers in distilling lessons and conventional propositions that assist their communication, the design

\textsuperscript{52} Radaelli, Dunlop and Fritsch, “Narrating impact assessment”, supra note 46, at p. 15.
of guidance for IA, training and the diffusion of economic analysis in government and at the Commission. Because of these objectives (diffusion, training, communication, implementation), complex causal phenomena are reduced to simple propositions that can be somewhat ‘sloganized’. Some of them have intuitive value, like the logic of best practice, and are heuristically attractive. With this article we have shown the dangers of relying on assumptions that are not exposed to critical empirical and theoretical challenge.

One question for the readers of this special issue is whether the arguments we aired can be extended to the ex-post evaluation of legislation. Obviously while the Commission has produced IAs for more than a decade, the experience of the Commission with legislative evaluation carried out ex-post is much more fragmentary and we lack a body of empirical research. We can only talk at the conceptual level. Conceptually, indeed, if appraisals strengthen the bureaucracy instead of controlling it, the argument could apply to both ex-ante and ex-post. The observations about the decisional role of evaluations can extend to ex-post – the Commission may not use evaluations to terminate legislation but there may be other effects on the decisional process and post-decisional effects. The remarks on narration and best practice are conceptually transferrable to the ex-post phase of evaluation, and learning may impact on economic models’ usage both in the ex-ante and the ex-post case. Of course, this does not suggest any conclusion absent empirical analysis – but it invites an integrated research agenda for the whole life cycle of evaluation.