

**(How) do Work Placements Work? Scrutinizing the Quantitative Evidence for a  
Theory-Driven Future Research Agenda**

**Ilke Inceoglu\***

University of Exeter Business School, University of Exeter, Rennes Drive,  
Exeter EX4 4PU, UK, email: [i.inceoglu@exeter.ac.uk](mailto:i.inceoglu@exeter.ac.uk)

**Eva Selenko\***

School of Business and Economics, Loughborough University,  
Loughborough LE11 3TU, UK, email: [E.Selenko@lboro.ac.uk](mailto:E.Selenko@lboro.ac.uk)

**Almuth McDowall**

Birkbeck, University of London, Department of Organizational Psychology,  
Malet Street, London WC1E 7HX, UK, email: [a.mcdowall@bbk.ac.uk](mailto:a.mcdowall@bbk.ac.uk)

**Svenja Schlachter**

Department of Organization and Human Resource Management, Justus Liebig University  
Giessen, 35394 Giessen, Germany, email: [svenja.schlachter@wirtschaft.uni-giessen.de](mailto:svenja.schlachter@wirtschaft.uni-giessen.de)

Manuscript accepted for Publication at *Journal of Vocational Behavior* (7 September 2018).  
Please cite as follows:

Inceoglu\*, I., Selenko\*, E., McDowall, A., & Schlachter, S. (in press). (How) do Work  
Placements Work? Scrutinizing the Quantitative Evidence for a Theory-Driven Future  
Research Agenda. *Journal of Vocational Behavior*. (\*denotes joint first authorship).

\*Joint first authors

Acknowledgements: This project was supported by a Research Stimulation and Impact  
Fund awarded to Eva Selenko by the University of Sheffield Management School.

Corresponding author: Ilke Inceoglu, University of Exeter Business School, University  
of Exeter. Email: [i.inceoglu@exeter.ac.uk](mailto:i.inceoglu@exeter.ac.uk).

### **Abstract**

While supervised work placements are increasingly popular in higher education, evidence regarding their effects on career outcomes remain somewhat sparse and atheoretical. The aim of this systematic literature review is to evaluate the effectiveness of placements for career outcomes and to identify any underpinning core psychological processes and to offer a theoretically grounded framework for future research. Drawing on transition theory (Schlossberg, 1981) and career construction theory (Savickas, 1997), we argue that supervised work experiences are central transition experiences that enable social learning processes and trigger changes in a person's identity development as a professional, thereby increasing career resources and employability which in turn affect future career outcomes positively. We screened 2,394 systematically selected abstracts across several databases and disciplines. Only quantitative studies that either offered a control-group or a longitudinal design were included, resulting in an in-depth review of 40 studies, applying a rigorous evaluation protocol. Placement participation elicits an overall positive (but small) effect on career outcomes: Graduates who completed a work placement found employment more quickly. Work placements also changed students' perceptions of self-efficacy, their knowledge, skills, and attitudes. We suggest that these changes could be seen as indicative of the proposed social learning processes and identity changes that positively affect career resources. Our review points to several gaps in the literature, and building on existing career theories, we develop a theoretical model and offer new avenues for future research to integrate the heterogenic field of placement research and inform career research in other areas.

**Keywords:** Work placements, internships, cooperative education, career theory, social learning theory, social identity theory, objective career outcomes, subjective career outcomes, career transitions.

## Introduction

Undeniably, first work experiences have a transforming influence on individuals' future careers and employability (Roberts, Caspi, & Moffitt, 2003) and transitions from higher education to employment have long been of scholarly and practical interest. Yet, we need a better understanding of the processes that best prepare undergraduates for the world of work. Work placements or internships provide opportunities for 'trial transitions' to the world of work given their structured and educationally embedded set up. According to non-peer reviewed reports, the employability benefits of placements are impressive: for example, the annual graduate survey by the U.S. National Association of Colleges and Employers reported that 56.5% of students who had completed an internship, cooperative education or work experience<sup>1</sup> received at least one job offer, compared to only 36.5% of those who had not (NACE, 2015); in the UK similar reports suggest that one third of all entry level positions with graduate employers are taken by graduates who completed an internship or a work placement (High Fliers Research, 2015).

Given that career research covers transitions into employment from a newcomer perspective extensively (e.g., Nifadkar & Bauer, 2016) and the widespread belief in the effectiveness of work placements, there is a curious absence of academic research (e.g., Moores & Reddy, 2012) which would elucidate the potentially transformational changes that individuals undertaking a placement might experience. Initial literature searches to scope existing research in the field<sup>2</sup> showed that relevant studies are applied in nature, focusing on practical outcomes of placements (e.g., Aggett & Busby, 2011). Such scoping searches elicited note one publication synthesizing the work placement literature with adequate methodological and theoretical rigor – echoing Ryan, Toohey and Hughes who observed as far back as 1996 that lack of good quality research on the 'practicum' makes it difficult to come to any conclusions regarding their potential contributions. A brief and atheoretical US review concluded that both students and employers value internships, but that success is

contingent on various factors including the level of student participation, mentoring and support provided (Knouse & Fontenot, 2008). Specific empirical studies tend to retrospectively report the success of work placements by asking graduates or interns about their experience (e.g., Clayton & Thessin, 2016; Dommeyer, Gross, & Ackerman, 2016). A widely cited qualitative study of employability finds that graduates and employers consider a) business-knowledge and skills, b) interpersonal competencies, and c) work-based experience and learning as absolutely crucial; UK students who had taken a placement also reported more positive learning from work placements than students from countries where such experiences are less common and less formalized (Andrews & Higson, 2008). Our theoretically framed systematic review has the following objectives: first, to synthesize the evidence for whether placements affect subjective and objective career outcomes; second, to review mechanisms and constructs that contribute to career outcomes following the placement experience; and third, to develop a theoretically informed framework that provides a lens for understanding existing findings and guiding future research.

### **Work placements as a ‘trial run’ career transition**

To ground our review, we revisit the purpose and format of placements to define their unique characteristics setting them apart from other employment transition experiences such as project-based newcomer training (e.g., Zhu, Tatachari, & Chattopadhyay, 2017). University-supported work placements constitute a unique hybrid experience of education and work as students take time out from their education to work full-time in an organization. Such a work placement is fixed-term, embedded in an overarching structure (e.g., the University/College curriculum, often supported by a member of academic staff), and afterwards students return to education. Drawing on Schlossberg’s theory (1981), we argue that education-facilitated placements are crucial transition experiences that can help career adaptation and development of career resources. She frames transitions as changes in

assumptions about the world, the self, behaviors and relationships (Schlossberg, 1981) which, as in the case of placements, can be anticipated and planned or ad hoc life events.

Pre-planned placements embedded into a wider education experience are opportunities for career exploration (Praskova, Creed, & Hood, 2015) and may shape short and longer-term career expectations and attitudes with an inbuilt ‘safety net’ as a ‘trial-run transition’. The student temporarily undertakes full-time and (often) paid employment to learn about work in a new environment and about themselves. This process requires adaptation and engagement in exploration of new skills and knowledge. Different to the situation of regular newcomers to an organization, the outcome of the transition process during a work placement is known – the placement naturally comes to an end and the student moves back into higher education. Therefore, work placements offer an opportunity to research education-to-work transitions and the intra-individual changes this transition can trigger in a ‘safe’ transition environment without the risks associated with many regular work places (such as job insecurity, attrition because of poor fit with the organization). Viewing placements as transitions has theoretical and practical implications.

According to career construction theory (Savickas, 1997), career development is driven by various transitions (i.e., from school to work), with the goal of person-environment integration. Given that today’s career trajectories are increasingly volatile and involve more frequent transitions between occupations, as well as organizations (e.g., Chudzikowski, 2012), more knowledge about the transition from education to work and back is desirable. A better understanding of the processes that take place when individuals participate in work placements can help us expand our knowledge on related, yet different employment transitions.

## Theoretical Perspectives on Work Placements and Career Outcomes

Many well-established career theories emphasize the importance of career resources as predictors of employability and career success (e.g., Arthur, Claman, & DeFillippi, 1995; Fugate, Kinicki, & Ashforth, 2004; Hirschi, 2012). According to Hirschi's career resources model (2012), which comprehensively summarizes different conceptualizations of resources for self-directed career management, the more *human capital, social, psychological and identity resources* someone has, the better for their self-directed career management. *Human capital resources* are enhanced by learning new knowledge, skills, and abilities and gaining experience. The importance of new knowledge and experience is also echoed by the three-stage model of future organizational socialization (Wendlandt & Rochlen, 2008), which postulates that this can help with the anticipation of and adjustment to a future job. In terms of Blumberg and Pringle's ability, motivation and opportunity model (1982), placements offer an opportunity to perform, in turn affecting the willingness and capacity to perform. Placements could also be seen as enhancing a person's *social capital resources* by meeting and interacting with new and different people. Placement experiences thereby enable relationship learning (Allen & Eby, 2003), which is also beneficial for adaption. They widen an individual's network and set of available role models and give opportunity for vicarious learning, by allowing to observe others in the work place (Gibson, 2004). Social capital or 'knowing whom' is a component of career intelligence theory, alongside the career competencies of 'knowing what' and 'knowing how' (Arthur, Khapova, & Wilderom, 2005). Career theories also tend to agree in the importance of *psychological and identity-related resources*: self-efficacy has a core role in social cognitive career theory (Lent, Brown, & Hackett, 1994), social learning theory of career decision making (Krumboltz, Mitchell, & Jones, 1976), the career confidence element of career construction theory (describing an individual's belief in themselves and their abilities to attain career goals, Savickas, 1997, 2012), the socialization resource model (Saks & Gruman, 2011), among others. Indeed,

individuals with more psycho-social resources have been found to better adapt to future career transition experiences (Rudolph, Lavigne, Katz, & Zacher, 2017).

Through the lens of these classic career models, placements can be understood as an opportunity for learning experiences and the development of career resources. We draw attention to the transitional nature yet fundamentally identity changing nature of placements and propose that the acquisition of career resources is not a passive process. They take place against the background of constructing new ways of seeing oneself (Schlossberg, 1981). In this rather tumultuous phase, a person has to be receptive and able to integrate the newly learned experiences into meaningful knowledge and experience structures. We propose that a re-structuring of identity has to take place alongside the learning experience in order to achieve those career resources. However, traditional career approaches are less focused on the process of *how* people accumulate resources<sup>1</sup>. This is an omission, as without knowing when such experiences are received well (in the sense of being integrated into a novel identity structure), it is difficult to determine whether and if so, how, placements will lead to successful career outcomes.

Work placements offer students opportunity to try out and learn new skills in novel social contexts. Such ‘trial-run transitions’ provide information about one’s own capabilities based on new social comparisons and feedback gleaned from others (see also Herr, 1997; Ibarra, 1999), thereby widening, enriching and clarifying a person’s spectrum of social self-categorizations in order to make sense of the new experiences and tasks they have to carry out in their placement. This in turn may lead to a changed cognitive, affective and behavioral understanding about who one is and could be (e.g., Ashforth, Harrison, & Corley, 2008; Ashforth & Schinoff, 2016; Tajfel & Turner, 1986). Together, the learning processes and identity change will influence the gain in career resources.

## **Placements as opportunities for changes in career resources through social learning and identity development**

Based on the extant literature, we postulate three potential mechanisms to explain how intertwined identity and social learning processes are and how these affect the acquisition of career resources: Placements as (a) places of learning and identity change, (b) social environments of identity validation and (c) experiences shaped by possible identity enactment.

First, novel work experiences offer opportunity for learning cycles where individuals experience mismatches between what they do and how they think of themselves (Pratt, Rockmann & Kaufmann, 2006). Some of these experiences can be quite unsettling: Failures, for example, can serve as a particular trigger for identity construction as they entail experiences of ‘sensebreaking’ (see Ashforth et al., 2008) and learning (Bandura, 1982). Other experiences might lead to more nuanced smaller daily transformations (see Selenko et al., 2018). Simply by practicing new behaviors in a new environment people will experience changes in meta-knowledge about their capabilities to execute certain behaviors. The enactment of new behavior will enhance generalized self-efficacy (Alvesson & Willmott, 2002; Bandura, 1982, p. 122) but also lead to the discovery of new aspects of oneself (Selenko et al. 2018). In both instances, placement students will tailor their understanding of who they are to their work; a process that has been called identity customization (Pratt et al., 2006).

Second, placements offer opportunity for novel social encounters, asking for a redefinition of a person in a new social environment, which then act as a source of validation for the newly developed identity (Pratt et al., 2006) as colleagues, supervisors and customers offer feedback and potentially valuable validation for performance and novel forms of identity. Others can also act as role models and sources of vicarious learning (Bandura, 1982; Gibson et al, 2004) thus widening the placement student’s awareness of ‘possible selves’

which they could enact themselves (Ibarra, 1999). Those social contexts in turn enable a gain in social and socialization resources (e.g. relationship learning; Allen & Eby, 2011; career-socialization resources; Saks & Gruman, 2011; social capital or ‘knowing whom’; Arthur et al., 2005, Fugate et al., 2001).

Third, the placement experience itself will be shaped by those newly developed identities, as identities play a vital role in goal selection, the orientation of future learning behavior and the selection of “opportunities to perform” (Blumberg & Pringle, 1982). Placement students will be focused on bringing their learning experiences in line with their novel identities (e.g., Pratt et al, 2006; Ashforth, Harrison & Corley, 2008). These effects will not be limited to the placement. By shifting understandings of who one is, also notions of who one could be in the future are altered (Markus & Nurius, 1986), which in turn may lead to a change in career goals and behaviors. Individuals who have a clear understanding of who they are and have confident and positive judgments of their capabilities are likely to challenge themselves with ambitious goals (see e.g., Pratt et al 2006; Sun, Song, & Lim, 2013). Changes in attitudes including e.g. towards one’s study or subject area are likely to be reflective of a shift in underlying value structures and new understandings of the self due to identity change (Burke, 2003) Although not specifically assessing identity change, Kim and Park (2013), for instance, found that positive social experiences during a placement led to more positive attitudes towards the tourism industry. Positive social encounters probably act as identity confirming and validating experiences, enabling an identity change.

Drawing on these theoretical notions of identity change and learning, we propose that placement experiences can be conceptualized as transition experiences that bring about social learning processes and changes in a person’s identity development – central processes that contribute to changes in career resources and employability. Simply put, by doing something new, being someone new, and getting recognized as someone new, a placement student’s understanding of themselves and their skills and abilities (i.e., their self-efficacy) will change.

We therefore propose a theoretically grounded model in which the placement experience leads to an increase in career resources through identity and social learning processes, which in turn affect career outcomes. We explicitly distinguish between subjective (e.g., satisfaction with one's career) and objective career success (e.g., Heslin, 2005; Ng, Eby, Sorensen, & Feldman, 2005).

-Insert Figure 1 about here -

Figure 1 depicts how the interplay between social learning processes and identity changes influences career resources and career outcomes.

Given our previous observation about the largely atheoretical placement literature we use this framework as a theory-guided structure to synthesize the evidence for whether work placements affect subjective and objective career outcomes from a career resource- and process-based perspective. We do not expect any primary study to explicitly test these theoretically derived mechanisms, but we will inspect to whether there is evidence for at least for some elements of the framework.

We commence through an inductive approach to structure constructs emerging from the empirical studies to examine which processes, constructs and outcomes relevant empirical placement studies analyze. This is followed by an abductive approach (e.g., Van Maanen, Sørensen, & Mitchell, 2007) whereby we interpret empirical findings to generate plausible explanations (where do results converge or diverge with our theoretical model?) to offer suggestions for a future research agenda.

### **Method**

We focus on 'work placements' as non-integral, voluntary and supervised work experiences undertaken as part of degree programs excluding highly structured compulsory placements (undertaken as part of for instance medical or teaching degrees) and part-time casual work experiences which are not integrated in a curriculum to ensure some consistency across the primary studies discussed. Our stepwise systematic review drew on guidelines from

management studies and industrial and organizational psychology (Denyer & Tranfield, 2009; Rojon, McDowall, & Saunders, 2011). We restricted inclusion to quantitative papers with either a longitudinal design or a comparison group of students who did not participate in a work placement<sup>1</sup> to ensure consideration of quantifiable change within individuals participating in work placements to differentiate from other ongoing life changes (Petticrew & Roberts, 2008). We undertook pilot searches (Rojon et al., 2011) using a preliminary search protocol and different exploratory combinations of search terms (e.g., PsycINFO, Business Source Complete) and screened the results regarding topic relevance, terminology and frequently cited studies to identify the most commonly used terms in this subject area, as well as location of core literature. Second, we interviewed seven British subject matter experts two of whom were responsible for university education at the management level; three academics with long-term, hands-on experience in administering work placements and embedding placements in the University curriculum, and two academic support staff involved with organizing and managing the placement experience. The interviews covered topics such as locations to identify relevant studies, applied terminology, as well as gaps in existing knowledge.

We then refined the preliminary search protocol, concluding in three search strings. The first string included terms relevant to the placement terminology (e.g., “industrial placement”, “internship”, “sandwich placement”) and the second string restricted the search to the University context using search terms such as “student” or “university”. The last search string covered terms relevant to psychological factors (e.g., “confidence”, “achievement”, “psychological”), as well as employability related terms (e.g., “employability”, “employment”, “career”); the full protocol is available from the first authors on request.

To ensure inclusion of literature from several disciplines (e.g., management, educational and psychological research) we screened these databases: ProQuest: ASSIA, British Education Index, ERIC, Australian Education Index; Business Source Complete;

PsycINFO; Medline; Scopus; Social Science Citation Index. Our inclusion criteria were studies (1) published between January 1990 and January 2017 to capture the key research conducted in the past 25+ years and ensure contemporary relevance, (2) published as a peer-reviewed journal article, (3) with full-text retrievable in English, (4) relevant to our research questions (how effective are placements, what are psychological factors and processes related to their effectiveness) and (5) either longitudinal or including a non-placement control group (cf. Petticrew & Roberts, 2008) as such designs provide more robust evidence for quantifiable change (this criterion was assessed through full-text reading if all other criteria were met). As our systematic review aims to go beyond anecdotal evidence to evaluate the effectiveness of work placements, we focus on quantitative studies only. In addition, to ensure that the effects we are looking at indicate changes due to placements, we only included studies that allowed for a comparison – either in the form of before/after comparisons (longitudinal studies) or between placement and non-placement students. We considered these studies through an iterative process, where we conferred within the research team through dual coding and peer review of inclusion criteria and relevance where there was doubt about for instance the nature of the placement as such.

After removing duplicates across databases, our search produced 3,956 results. Based on the recommendations by Rojon et al. (2011), the fourth author screened the results by title to remove articles clearly irrelevant to our research questions and inclusion criteria (e.g., focus on obligatory medical skills or teaching training; adult work placements for unemployed job seekers), reducing the number to 2,394 journal articles. Potentially relevant studies were retained and examined further. In the next iteration of study selection, we screened the remaining 2,394 results by title *and* abstract, again identifying and removing studies that were irrelevant; each author screened an equal share of results. Before starting the screening by title and abstract, we selected 40 search results randomly (i.e., 10 papers from each authors' screening allocation) in order to ensure agreement in terms of inclusion. For

each of these 40 articles, all authors screened the title and abstract and decided whether the respective article should be included in the review. We subsequently discussed any disagreements in these inclusion decisions within the research team and further clarified the inclusion criteria to resolve the disagreements. The screening process by title and abstract resulted in the exclusion of 2,058 journal articles, leaving 336 articles for full-text screening (full-texts were retrievable for 322 articles). Screening the full-text of each article to determine its ultimate fit with the inclusion criteria, we identified 40 relevant articles for our review.

### **Data Extraction**

We created a data extraction form (Petticrew & Roberts, 2008) to code the reviewed studies, including steps of refinements and clarifications after each team member coded an initial subset of studies. The extraction from covered basic details of each study (e.g., publication year, study design, methods), as well as more specific details relevant to answering our research questions, such as study objectives, theoretical grounding, examined variables and main findings. The studies were allocated evenly across the research team members; each study was read repeatedly for coding. Arising ambiguities regarding the coding procedure were regularly discussed and resolved within the research team by clarifying and extending coding categories.

### **Classification of Constructs and Guiding Structure**

We first took an inductive, then an abductive approach to reviewing the papers. This stepwise process allowed for openness towards unforeseen placement processes and outcomes not anticipated in the theoretically derived model. We extracted all variables that were examined in the studies as being affected by placements and grouped them into meaningful categories. Next, three of the authors separately grouped the extracted variables into meaningful categories. Some of these groupings were relatively straightforward (for example, variables such as “degree classification” (Santer et al, 2010), and “final year degree mark”

(Green, 2011) were grouped by all authors into the same category), while on others we disagreed. We discussed our disagreements and agreements, with the goal of reaching a complete yet parsimonious categorization of the extracted variables (i.e. avoiding 'loner' categories with only one or two different variables in them). We then proceeded creating meta categories to summarise the extracted categories. We repeated this process until consensus was reached.

We acknowledge that there is some overlap between some of the meta-categories as in career theories, for instance, attitudinal variables (such as job attitudes) can equally be an antecedent of other career-relevant constructs or a measure of subjective career success (outcome). Where possible from the information provided in the primary studies, we have endeavored to clarify such relationships. Academic achievement, for example, was treated as an outcome variable in several studies could be conceptualized as a pre-employment proxy for career success. Career models tend to review it as a career resource (e.g. Hirschi, 2012). As it is more distal to career outcomes, we discuss it separately from career outcomes.

Table 1 presents the extracted variables as meta-categories (attitudes towards the subject and career, self-efficacy, self-esteem, specific knowledge skills and competencies), academic achievement, subjective (e.g., satisfaction with one's career) and objective career outcomes (e.g., salary) (Heslin, 2005; Ng et al., 2005). In addition, we recorded any moderators of the placement to career-related outcome relationship, be that in the form of person variables, organizational factors or aspects of the wider work environment drawing from Blumberg and Pringle's (1982) model, which highlights the interplay of personal factors (ability, motivation) and opportunity in enabling effective work performance.

We used these meta-categories to structure our review through a realist narrative synthesis (Pawson, 2006) suited to diverse and multi-disciplinary fields (Madden, Bailey, Alfes, & Fletcher, 2017) to uncover explanatory mechanisms. Taking an abductive approach

(e.g., Van Maanen et al., 2007) we then interpreted empirical findings guided by the theoretical model (Figure 1).

– Insert Table 1 about here –

## **Results**

Most studies took a pragmatic approach to evaluating the effectiveness of work placements but were less focused on detailing theoretical frameworks or empirical approaches, meaning we had to infer relevance to relevant psychological constructs. The approaches taken and results are summarized in the Appendix Table and outlined below. We first discuss the very few findings regarding the placement itself and then structure our synthesis of the results using our meta-categorization of relevant constructs (see Table 1). We examine the potential impact of placements on psychological constructs and career success and consider associated psychological processes.

### **The Placement Context and Experience**

The focus and implementation of work placements varied considerably as evident in the terminology refer to internships (15), cooperative education (12), placement or work placement (10), work integrated learning (2), professional training year (1) or practicum (1); some studies used a combination of terms. The level of integration of placements into academic study varied. Programs of cooperative education interspersed weeks of blocked teaching with weeks one or more industry placements. Where reported, placements lasted between 10 weeks and 16 months. In so-called sandwich degree courses students embarked on a placement year returning to fulltime study afterwards. Finally, there were work placements running in parallel to the academic education, such as professional internships, for example happening each week for a certain amount of hours over the duration of a year. Where such information was available, internship placements lasted between 2-12 weeks (Median: 12 weeks). The large majority of reviewed studies (22) did not include any information about the nature, duration, or frequency of the placement experience; only two

primary studies provided context beyond the duration and general organization in relation to the overall educational program.

### **Changes in psychological constructs**

#### ***Concepts of self-efficacy, confidence and self-esteem.***

Our synthesis elicits mixed evidence for purported surges in confidence as placements do not appear to affect general self-esteem (e.g., Arnold, Auburn, & Ley, 1995; Basow & Byrne, 1992), although there are positive effects for specific aspects of such as work-related self-efficacy (Bates, Thompson, & Bates, 2013; Hayward & Horvath, 2000), venturing self-efficacy or technology application self-efficacy (Lucas, Cooper, Ward, & Cave, 2009). McCormick, Bielefeldt, Swan, and Paterson (2015) found that participation in an internship was associated with higher self-efficacy about sustainable engineering (SE) and lower negative feelings about SE, but no difference in SE value or overall affect. The quality of the placement experience clearly matters as Arnold et al. (1995) found that placements that allowed for more autonomy were associated with an increase in self-esteem and self-rated abilities following the placement while although there was no main effect on self-esteem.

#### ***Knowledge, skills and competencies.***

Documenting a range of outcomes, Gilbert, Banks, Houser, Rhodes, and Lees (2014) took a longitudinal approach comparing students across three time points during and after placement and found positive differences in specific skills (e.g., application of classroom knowledge) and generic skills (e.g., classroom evaluation). Interestingly, mentor evaluations were consistently higher at the end of the program than self-evaluations, suggesting a difference between skills learned and confidence therein. For example, enhanced moral reasoning might be a specific outcome targeted by a placement that involves an ethical dilemma training (Craig & Oja, 2013), however whether such reasoning could also be improved by a placement not offering such specific training remains unclear. Similarly, the observed improvement of managerial competencies might be inherent to a specialized

placement focusing on enhancing these among hospitality students (Walo, 2001), enhanced multicultural skills might have been the result of a placement taking place in a multicultural community center (Simons et al., 2012).

We contend that it needs to be considered to which extent any outcomes are specific or can be generalized to other similar placement experiences. Smith-Eggeman and Scott (1994), for example, argued that participating in a placement generally enriches a participant's repertoire of social contacts, thereby enhancing their tolerance for diversity in general; likewise improved 'functioning in social institutions' in comparison to non-placement students might be applicable to placement experiences in general (Van Gyn, Cutt, Loken, & Ricks, 1997). In other words, the applied contextualized placement learning experience itself might be of general value, independent of the specific content or set up of the placement (Green & Farazmand, 2012).

#### ***Attitudes towards subject, work or placement and work values***

There was evidence that placements changed students' attitudes towards their overall degree program and their career, which we cautiously interpret as indicative of a shift in evaluative standards due to a change in underlying understandings of the self (Saks & Ashforth, 1996). Attitude change towards the degree program varied where in some studies placement students reported that they were less satisfied with their academic programs and complained about low skill utilization (Auburn, Ley, & Arnold, 1993), and lack of guidance on 'general skills' (writing reports, communication, providing information, organization of work; Scholz, Steiner, & Hansmann, 2004). Yet such evaluations did not necessarily have negative long-term consequences: in comparison to students who did not attend a placement, students still rated their general skills more positively than they did before. The negative effect on student program evaluations might hence be temporal – if asked a year after graduation, placement students evaluated their degree program as more positively than students who did not participate in a placement as part of their degree (Rowe, 1992); although one cannot of course discount post

hoc rationalization effects. Another study (Green & Farazmand, 2012) indicated improved attitudes of placement students towards their study degree, and overall better learning experiences (although project grades did not differ).

*Career-related attitudes.*

Placement students initially report to have more difficulties in deciding between different career paths of similar appeal than non-placement students (Auburn et al., 1993), fewer career plans (Basow & Byrne, 1992) and no more confidence in fitting to a certain career path (Callanan & Benzing, 2004). Once placement students entered employment, any worry about the scheduling of certain milestones in their career diminishes (Moore & Reddy, 2012). Auburn et al. (1993) argue that any initial undecidedness might lead to more openness towards a broad range of career related information. Yet it is important to note that there might be situations where career attitudes remain relatively stable: Ahmad, Ismail, and Anantharaman (2015) considered several variables comparing internship and regular students but found no differences for intrinsic and extrinsic interest, subjective norms, and commitment intentions.

**Academic Achievement and Career-Related Outcomes of Placements**

Placements appear to have overall positive effects on academic achievement, subjective (how satisfied graduates were with their job or careers) as well as objective career-related outcomes (e.g., time it takes to find employment, time to advance in one's job, first salary earnings). Results were not consistent, however, pointing to possible contextual factors and methodological weaknesses in the study designs.

*Academic achievement.* Evidence for any positive effects of placement participation are mixed: Some studies showed no significant difference in course/module performance (comparing placement and non-placement groups: Green & Farazmand, 2012; comparing within and between-students: Hauck, Allen, & Rondinelli, 2000; pre- and post placement: Iqbal, 2007) while others indicated that placement students obtained higher grades than non-

placement students (Brooks & Youngson, 2016; Gardner, Nixon, & Motschenbacher, 1992; J. P. Green, 2011; Santer, 2010; controlling for previous academic performance: Mansfield, 2011). Hauck et al. (2000) examined changing perceptions of coursework, changing perceptions of internship and career and perceptions of quality of work life and pay as an outcome variable but did not find any significant differences pre and post placement between any of these (pay was also compared between groups). Predictor-criterion alignment could account for some of the diverse results: for example, Green and Farazmand (2012) examined specific grades obtained on a live-case project as part of a marketing course, considering student (self) and instructor evaluations. Participation in a relevant placement would have increased domain-specific interest and knowledge. Placement students in Iqbal's (2007) study studied pharmacology and most of the placements were in the field. Santer (2010) also found that placement students were more likely to achieve higher grades in their final degree and were more likely to progress to PhD programs (no significance test was carried out comparing the two groups however). Tanaka and Carlson (2012) observed that in some cohorts final year GPA was higher for placements students but not in others; not surprisingly first year GPA was the strongest predictor of final year GPA. Yung, Lam, and Yu (2015) also found that placement participation predicted positive changes in academic performance. Only one study (Crawford & Wang, 2015) controlled statistically for prior academic achievement finding that UK sandwich students fared better than fulltime students. For Chinese students, placement participation also predicted good academic achievement, whereas results for international students were inconclusive which may point to a self-selection effect, rather than direct effects of the placement.

***Objective career-related outcomes.*** Callanan and Benzing (2004) reported that final year placement students were 4.43 times more likely to have secured a job than non-placement students at the end of their (also when controlling for number of job interviews). Graduates who found a job with their co-op employer were also less likely to change job

within six years of graduating; the overall relationship between completing a co-op program and turnover was not significant however (Wessels & Pumphrey, 1995). Placement graduates received more job advancements and promotions (pay, increase in responsibility, or increase in better job match) over a period of five years after completing their studies, compared to non-placement graduates, but not if they were employed by their placement employer (Wessels & Pumphrey, 1995). Nunley, Pugh, Romero, and Seals (2016) contribute evidence through a quasi-experimental approach coding student résumés, finding that industry relevant internships improve job prospects. Rathbun-Grubb (2016) showed that students who complete internships are more likely to secure jobs within three months of graduation, and are more likely to engage in professional leadership and development activities. Park (2015) showed that internship participation has positive effects on employment, preferred employment and employment in prestigious organizations. Taylor and Hooley (2014) compared participation in a skill building module plus placement versus module only on employability; of those participating in the module 70% gained employment (39% for those who did not take part), taking part in a placement also resulted in 79% gaining employment.

Results regarding income following graduation were mixed: Placement program graduates earn more money in employment after graduation according to some studies (e.g., Moores & Reddy, 2012; Rowe, 1992; Wessels & Pumphrey, 1996), while several other studies did not find a difference to non-placement graduates (Gardner et al., 1992; Siedenberg, 1990; Wessels & Pumphrey, 1996). Extraneous factors might account for equivocal observations as wages earned while still at university and years of previous work experience could cancel out any wage differences between placement and non-placement students in the first job after graduation (Siedenberg, 1990; see also Rowe, 1992: when comparing graduates who graduated the same year, differences were found, but not when comparing those who entered the program the same year). Also, pay was influenced by academic achievement: For example, Moores and Reddy (2012) found that graduates who

completed a placement and received a good grade for their degree (2:1 in the UK) earned a higher salary compared to graduates who had not completed a placement. No difference in salary was observed for graduates who were awarded a satisfactory grade for their degree (2:2). More research is needed to clarify the relationship between placement and future wages.

***Subjective career-related outcomes.*** Two studies indicated that there might be a link between placement participation and subjective career success as placement graduates rated their work in employment after graduation more highly than non-placement graduates (Auburn et al., 1993), were more satisfied with their career and also felt more ahead with their career schedule than non-placement students (Moore & Reddy, 2012). Rowe (1992), however, found that students who completed placements did not experience more job satisfaction, organizational commitment, work involvement and satisfaction with pay (despite earning higher salaries) once in the workplace, compared to non-placement graduates. This is a gap in the literature, examining how subjective evaluations are linked to the placement and subsequent job experience respectively (for instance, a placement might not be an entirely positive experience, but later on prove useful).

***Strength of the relationships.***

In order to examine the identified relationships more closely, we extracted effect sizes where possible as few primary studies provided these and less than half (42.5%) provided the necessary statistical detail to calculate them. Most of the computable effect sizes stem from cross-sectional studies examining group differences; calculating effect sizes in longitudinal studies was less frequently feasible. For psychological factors, the calculated effect sizes mostly ranged from very small to medium; Hayward and Horvath (2000) found a large effect for the link between placement participation and enjoyment of learning new job skills. In terms of academic achievement, we found a wide range of effect sizes from very small effects (Gardner et al., 1992; Hauck et al., 2000) to large effects of placement participation (e.g., Green, 2011; Santer, 2010). The effect sizes extracted in relation to employment varied

between very small to medium, with effect sizes being smaller for getting a graduate-level employment (e.g., Moores & Reddy, 2012; Park, 2015) than for getting any job (e.g., Callanan & Benzing, 2004; Park, 2015). Barely any effect was found for placement participation and salary (Gardner et al., 1992).

### **Contextual and Situational Variables**

Our review uncovered several contextual and situational variables given that the nature and quality of the placements seems to matter (i.e., the experience of work and organization, e.g., Auburn et al., 1993; Williams, Sternberg, Rashotte, & Wagner, 1993; the type of placement job, Feldman & Weitz, 1990). Three studies pointed to the importance of autonomy (Arnold et al., 1995; Auburn et al., 1993; Feldman & Weitz, 1990) since higher which is linked to higher levels of self-esteem and higher self-ratings of abilities at the end of the placement (one was a longitudinal study with three points of measurements).

Moreover, the provider's focus as a placement including their employability climate and career support structures seemed to matter although such contextual factors were rarely examined explicitly or controlled for in the reviewed studies. Wessels and Pumphrey (1996) found that search time to find a job was significantly shorter when students attended a college that offered co-op education, irrespective whether students did a placement or not. The authors presumed that colleges with co-op education had a greater focus on employability than those without, which was generally beneficial for all students, irrespective of the program.

### **Discussion**

Drawing on well-established career models (e.g. Arthur et al., 1995; Hirschi, 2012; Fugate et al., 2004; Lent et al, 1994) and research on identity construction among new comers (Pratt et al, 2006), we developed a theoretical framework to synthesize the evidence on the effectiveness of work placements and to examine changes in psychological constructs and career outcomes. This posits that the placement experience enhances career resources and

employability through intertwined identity and social learning processes (e.g. Pratt et al. 2006 involving dynamic changes over time (Selenko et al, 2018) More specifically, our framework suggest that career resources are enhanced through three related identity and social learning processes that occur during placement: (a) learning and identity change, (b) identity validation through social environments, and (c) experiences shaped by possible identity enactment.

Taking an abductive approach, we now summarize key findings and discuss to which degree the empirically uncovered changes in constructs and processes converge with or diverge from the theoretically derived mechanisms of our framework to focus on gaps in theory and research, and implications for a future research agenda.

### **Interpretation of Results in the Light of the Theoretical Model and Gaps in the Literature**

Although the value of work placements for career success is seemingly taken for granted as a valuable ‘trial transition’ our review paints a more complex picture. Overall, placements seem to affect objective career outcomes positively: the evidence for placements leading to better graduate employment prospects is consistent – even if effects are small to medium and graduates do not necessarily earn higher wages. There is some (albeit mixed) evidence that participating in a placement is also beneficial for academic achievement.

Most studies assessed either changes in career resources or career outcomes but did not explicitly test theory - let alone processes suggested by our theoretical model. We found evidence for changes in psychological constructs linked to employability and career resources but these varied depending on which construct was investigated. For example, results indicated that *generalized* self-efficacy and self-esteem do not appear to change, but that *specific* work or study-related self-efficacy, competencies and skills do increase following a placement. Placement students are likely to change their attitudes towards their academic programs (studies point to both positive and negative) compared to non-placement students,

yet might find it more difficult to decide between different careers (possibly being aware of more career options: Auburn et al., 1993).

As the meta-categories in Table 1 illustrated, the variables tested in the reviewed studies could be mapped to most career resource constructs or career outcomes.

Our theoretical framework suggests that learning can lead to identity transition during a placement; changes in self-efficacy, self-esteem, confidence, as well as knowledge skills and abilities can be seen as reflective of underlying social learning processes (Bandura, 1982). Our abductive critical review elicited evidence of such changes, specifically in work- or subjected related self-efficacy or competencies rather than general self-efficacy, pointing to possible mastery experiences in the work domain which might have been developed hand in hand with forming a new identity (e.g. someone who can do certain tasks well; a valued member of a team). We deem it likely that changes in knowledge, skills and attitudes as reported in the majority of the reviewed studies will have triggered identity changes as well.

Furthermore, changes in career attitudes, attitudes towards subject, work or placement and work values can be seen as being indicative of identity changes. These changes in attitudes might reflect a change in comparison standards, norms and values which are acquired through social learning processes during the placement, suggesting a shift in the underlying social self-categorizations. Attitudes are generally informed by identity, but also tend to inform identity in turn (Ashforth & Schinoff, 2016; Lee, Park, & Koo, 2015; Olson & Zanna, 1993). Drawing from notions by Pratt et al. (2006) we argue that these social categorizations can then serve as sources of orientation for career-related attitudes and desired careers (Zhang et al. 2014).

For example, studies showed that some of the attitude changes were negative following completion of a placement: being more critical or positive towards the academic program or feeling more undecided about future career choices (Auburn et al., 1993; Green & Farazmand, 2012). We argue that such attitudes might diverge as different benchmarks are

applied, that are acquired through social learning processes in the placement which in turn may lead to favourable or unfavourable evaluations of one's degree program and career choices (also in the light of what has learned so far). This does not necessarily indicate that a placement has not been 'successful' but might rather reflect a fundamental re-evaluation and re-orientation of one's own benchmarks, goals and abilities. Indeed such a change in attitudes towards the degree program as response to identity changes have been reported before in other domains (Pratt et al 2006).

Our theoretical model further proposed that social encounters experienced during a placement can act as sources of new possible identities and opportunities for novel identity validation yet social interactions and constructs measuring aspects of social capital were completely absent from the reviewed studies. None of the studies, examined changes in social capital (Hirschi, 2012; "Knowing whom": Arthur et al., 2005) or the influence of role-models (Gibsons, 2004). This is a clear research gap.

Our theoretical framework suggested that experiences are shaped by possible identity enactment. Having experienced the work context and developed a new identity at work (e.g. as someone who can master specific tasks, as being part of a team or project), placement students might set themselves different career goals or objectives. The overall finding that placement students are more likely to experience higher levels of objective and subjective career success might be a reflection of an outcome of these processes. Also the finding that placement students engaged in different career activities after the placement might be indicative of that (e.g. Rathbun-Grubb, 2016). This analysis leads us to a summary of the future research agenda.

## **Future Research Directions**

### *Theoretical considerations emerging form our review*

When comparing our empirical findings with the theoretically derived suggested model, three specific suggestions for future research emerged. First of all, none of the studies

explicitly investigated in a theory guided way the processes of how placements affect career resources and outcomes. Some studies drew on Social Learning Theory (Bandura, 1982), but none of the studies considered identity change processes (and the interplay between these two processes). Constructs included in the reviewed studies were often not selected with a clear theoretical rationale. There is convergence in several studies that placements enhance levels of confidence in work related skills and increase work/study-related self-efficacy, also an increase in knowledge, skills and abilities is widely reported. Furthermore, a substantial number of studies indicated that placement students reported significant attitude changes – regarding their academic studies, their placements or their career. We used our theoretical model to abductively explain these changes and proposed processes. We recommend that future research assesses those underlying mechanisms more explicitly, starting with a conscious, theory driven choice of constructs.

Second, it became evident that a number of theoretically plausible processes rooted in the careers literature were completely absent from existing studies on placement. For example, there is a complete oversight of the impact of social networks and social support on career outcomes in the placement literature. This is surprising given that these are key resources for employability (social resources; Hirschi, 2012; social capital; Fugate et al., 2004) and might be indicative of a lack of theoretical integration of the placement literature with the overall careers literature. Our framework and review of career theories in relation to placements can guide future placement researchers in selecting more meaningful constructive to underpin relevant empirical studies.

Third, we uncovered a number of contextual and situational conditions that seemed to influence the relationship between placements and career outcomes, pointing to boundary conditions such as institutional influences (Wessels & Pumphrey, 1996), autonomy (Arnold et al., 1995; Auburn et al., 1993) and supervisor influence (Basow & Byrne, 1992). Such boundary conditions can be understood in terms of Blumberg and Pringle's model of

performance (1982), which proposes that the opportunity to perform affects also the willingness and capacity to perform. Moderators are likely to account for some of the inconsistencies: for example, some studies showed that attitude changes towards the academic program were negative (Auburn et al., 1993) following completion of a placement, while others showed that these were positive (Green & Farazmand, 2012).

Undoubtedly, the literature has neglected to adequately capture the placement experience itself. It is currently not possible to assess which aspects of the placement experience contribute to positive changes in psychological factors, career resources and career outcomes, and potentially act as moderators. Future investigations of moderators would benefit from a theoretically guided selection of moderator variables, which have not been systematically examined.

The role of the moderating influences can be developed further. Regarding the three mechanisms of learning and identity interplay outlined in Figure 1, there are multiple possibilities how aspects of the placement as well as the placement student will impact the interplay of social learning and identity construction. For example, a placement where students experience a large mismatch between their expectations and view of themselves and the demands of the job, will probably ask for different identity alignment processes and more learning processes, then placements where the mismatch is minor (see Pratt et al. 2006). Institutions that offer feedback, mentoring, and opportunities for positive validation in response to an individual's need, will probably enable a smooth identity transition and effective learning process. As placement students gain experience and are able to exert more discretion in their job, they may eventually show more job crafting behaviors and instances of modifying their goals in response to their new identity (see also Pratt et al 2006). According to literature on identity formation (e.g., Ashforth, Harrison, & Corley, 2008; Ashforth & Schinoff, 2016) individuals with a higher need for uncertainty reduction or self-knowledge, would be more motivated to reconstruct their self in a novel placement situation. Similarly,

following the literature on social learning processes we might expect that those people who are equipped with better resilience and adaptability (which are core elements of career construction theory by Savickas, 2012) or with a stronger learning goal orientation would benefit from social learning processes more than others. All of this suggests that we need to consider aspects of the institution and the placement situation (considering different levels at which moderators operate) and personal characteristics simultaneously when trying to understand the effect of identity change and learning processes on eventual career outcomes.

***Methodological considerations emerging from the studies in the review***

*Improving research design.* Much of the literature we encountered had methodological shortcomings as it did not include control variables (e.g., prior work experience, placement entry criteria) or moderating factors (influence of degree program; employment area; type of organization). Few studies employed a longitudinal within and between-group comparison design and most studies did not follow up placement students into their careers to examine long-term effects of work placements (the longest time frame examined following graduation was 5-6 years).

*Collecting data from multiple sources and perspectives.* Studies overly relied on self-report data (unless archival data and grades were used) and rarely included the perspective of the supervisor or academic staff supporting them during their placement. Evaluations of interns and mentors tend to diverge, with mentors evaluating interns higher as the placement progresses (Gilbert et al., 2014). The experience of supervisor support (and team support) during the placement is likely to be very important for the learning outcomes and perceived mastery experiences; potentially alleviating stress experiences and helping with the development of a work place related identity. Including more than just the placement student's view would certainly benefit future research.

*Improving construct measurement and alignment.* It appears that the more closely aligned the intended outcomes and their respective measurement, the clearer the effects.

Broad and general constructs (e.g., generalized self-efficacy) can be influenced by a great number of other things outside the placement, which makes their prediction less precise difficult. Similarly there is a natural limitation in the predictive validity of constructs with vague or unclear operationalizations (e.g., 'functioning in social institutions'; Gardner, Nixon, & Motschenbacher, 1992).

### **Practical Implications**

Most importantly we need more theoretically guided and methodologically rigorous studies to better understand the processes which lead to any effects of placements on career outcomes through increases in career resources. We recommend that universities/colleges offering placements implement theoretically informed but also tailored evaluation programs . Contextual and situational factors are likely to contribute to the success to a work placements which are under-researched. Studies have emphasized the importance of autonomy (Arnold et al., 1995; Auburn et al., 1993; Feldman & Weitz, 1990), which can be linked to identity construction (Pratt et al 2006) and in turn is linked to higher levels of self-esteem and higher self-ratings of abilities following completion of a placement; it follows that placement implementation and evaluation should prioritize this aspect. Feldman, Folks and Turnley<sup>4</sup> found (1998) that the characteristics of the internship job (e.g., autonomy, task identity, dealing with others) predicted job satisfaction in the internship, internal motivation, job involvement and positive expectations of working in their subject degree area.

Furthermore, the career support the academic institution provides more generally is beneficial – also for non-placement students (Wessels & Pumphrey, 1996). Basow and Byrne (1992) concluded that internship supervision is a vital component of a successful internship; we would add – based on an extensive literature on social learning and social identity processes - that offering supportive supervision during setbacks, showing ways to experience successful mastery experience, as well as having an eye on the emotional support during identity disruptive experiences would be issues to pay attention to.

## **Limitations**

We note the overall challenge of synthesizing a body of literature which is diverse in terms of measures and study designs and not necessarily theoretically grounded. The abductive approach comes with certain shortcomings. Although we find plausible theoretical arguments as to why the results might indicate social learning and identity change processes, alternative explanations cannot be ruled out. Future theoretical development of placement processes would benefit if these implicit processes could be made more explicit. None of the reviewed studies measured mediators. Well-designed studies that examine mediation models in the placement context (e.g., Liu, Ferris, Xu, Weitz, & Perrewé, 2014) do not focus on psychological changes of individuals undertaking a placement.

Despite our rigorous search and screening process it is possible that not all key evidence was captured as we limited inclusion to studies with a control group design and/or a longitudinal design to increase the validity of our conclusions. We also note that most of our studies were from English speaking countries: US (18), the UK (11), Canada (5), Australia (2) and Japan, China (both samples were in the same study), Korea, Malaysia and Switzerland (1 study each). Are work placements program a particularly feature of Anglosaxon Higher Education systems, or are studies from other countries not published in the English-speaking literature?

Lastly, the empirical part of our review is limited by the quality of primary studies informing it. We have already discussed notable shortcomings of the studies in terms of theoretical reasoning and methodological approaches. Based on the constructs and data included in the reviewed studies the nature and number of categories extracted was limited by the data that we had at our perusal. A broader data base (i.e. more studies) might have resulted in a greater number and a more refined number categories.

Given that all reviewed studies were interested in whether placements made a difference to career-related outcomes, the lack of contextual information about the placement

experience itself was surprising. Linked to this, it is also notable across the studies that placements were exclusively discussed as a positive opportunity and/ or experience, even where the observed effects were not unequivocal. Put differently, the assumption that placements simply ‘must be good’ manifests itself in empirical research too, neglecting potentially negative outcomes of placements that might be observed under certain conditions (e.g., lack of supervisor support and training, high work load).

### **Conclusion**

By conducting a theory-guided systematic review of the quantitative evidence available on work placements our paper makes three key contributions to the literature. First, by synthesizing the evidence for how (and whether) placements affect subjective and objective career outcomes through intertwined social learning and identity perspectives, we brought some structure to a very heterogeneous field of research. Second our paper examined the mechanisms that we suggest explain how the placement experience affects career outcomes – an area that has been neglected in the reviewed literature. Our review revealed some clear gaps in the literature: the reviewed studies were overwhelmingly pragmatic rather than theory-driven in their approach, which was closely linked to the observations that methodological approaches were often not sufficiently developed. Third, in our paper we developed a theoretically informed framework that provides a lens for understanding existing findings and guiding future research. Hardly any of the reviewed studies examined the processes by which the placement experience affects career outcomes. Our framework extends these existing findings and career approaches more generally, by emphasizing the dynamic nature of career transitions, drawing on social cognitive and identity related perspectives, to help us understand how career resources are accumulated and employability is increased. Work placements embody unique career transition characteristics, yet they share important features with other situations where individuals are placed in novel surroundings, be that the situation of newcomers to organizations, or already established employees in new

job surroundings, such as individuals on a job rotation, or individuals in voluntarily chosen, fixed-term work. A theory-driven, methodologically well-developed research agenda therefore could hold promise for contributions to careers and work performance literatures beyond the specific focus of work placements.

## References

(All studies included in the literature review are marked with an asterisk)

- Aggett, M., & Busby, G. (2011). Opting out of internship: Perceptions of hospitality, tourism and events management undergraduates at a British University. *Journal of Hospitality, Leisure, Sport and Tourism Education* 10, 106-113. doi:10.3794/johlste.101.310
- \*Ahmad, Z., Ismail, H., & Anantharaman, R. N. (2015). To be or not to be: An investigation of accounting students' career intentions. *Education + Training*, 57, 360-376. doi:10.1108/ET-03-2014-0025
- Allen, T. D., & Eby, L. T. (2003). Relationship effectiveness for mentors: Factors associated with learning and quality. *Journal of Management*, 29, 469-486. doi:10.1016/S0149-2063(03)00021-7
- Alvesson, M., & Willmott, H. (2002). Identity regulation as organizational control: Producing the appropriate individual. *Journal of Management Studies*, 39, 619-644. doi:10.1111/1467-6486.00305
- Andrews, J., & Higson, H. (2008). Graduate employability, 'soft skills' versus 'hard' business knowledge: A European study. *Higher Education in Europe*, 33, 411-422. doi:10.1080/03797720802522627
- \*Arnold, J., Auburn, T. C., & Ley, A. (1995). The effects of supervised work experience on the personal development of psychology undergraduates. *Applied Psychology: An International Review*, 44, 95-110. doi:10.1111/j.1464-0597.1995.tb01068.x
- Arthur, M. B., Claman, P. H., & DeFillippi, R. J. (1995). Intelligent enterprise, intelligent careers. *Academy of Management Executive*, 9(4), 7-20. doi:10.5465/AME.1995.9512032185
- Arthur, M. B., Khapova, S. N., & Wilderom, C. P. M. (2005). Career success in a boundaryless career world. *Journal of Organizational Behavior*, 26, 177-202. doi:10.1002/joh.290

- Ashforth, B. E., Harrison, S. H., & Corley, K. G. (2008). Identification in organizations: An examination of four fundamental questions. *Journal of Management, 34*, 325-374.  
doi:10.1177/0149206308316059
- Ashforth, B. E., & Schinoff, B. S. (2016). Identity under construction: How individuals come to define themselves in organizations. *Annual Review of Organizational Psychology and Organizational Behavior, 3*, 111-137. doi:10.1146/annurev-orgpsych-041015-062322
- \*Auburn, T., Ley, A., & Arnold, J. (1993). Psychology undergraduates experience of placements: A role-transition perspective. *Studies in Higher Education, 18*, 265-285.  
doi:10.1080/03075079312331382211
- Bandura, A. (1982). Self-efficacy mechanism in human agency. *American Psychologist, 37*, 122-147. doi:10.1037/0003-066X.37.2.122
- \*Basow, R. R., & Byrne, M. V. (1992). Internship expectations and learning goals. *Journalism Educator, 47*(4), 48-54.
- \*Bates, M., Thompson, C., & Bates, L. J. (2013). Not all dimensions of work self-efficacy are equal: Understanding the role of tertiary work placements in the development of the elements of work self-efficacy. *Journal of Cooperative Education and Internships, 47*(1), 19-30.
- Blumberg, M., & Pringle, C. D. (1982). The missing opportunity in organizational research: Some implications for a theory of work performance. *Academy of Management Review, 7*, 560-569. doi:10.5465/AMR.1982.4285240
- \*Brooks, R., & Youngson, P. L. (2016). Undergraduate work placements: An analysis of the effects on career progression. *Studies in Higher Education, 41*, 1563-1578.  
doi:10.1080/03075079.2014.988702
- \*Callanan, G., & Benzing, C. (2004). Assessing the role of internships in the career-oriented employment of graduating college students. *Education + Training, 46*, 82-89.

- Chudzikowski, K. (2012). Career transitions and career success in the 'new' career era. *Journal of Vocational Behavior, 81*, 98-306.
- Clayton, J., & Thessin, R. (2016). Learning from graduates and interns: Examining graduate and student experiences in the education administration internship. *Education Leadership Review, 17*(1), 17-42.
- \*Craig, P. J., & Oja, S. N. (2013). Moral judgement changes among undergraduates in a capstone internship experience. *Journal of Moral Education, 42*, 43-70.  
doi:10.1080/03057240.2012.677603
- \*Crawford, I., & Wang, Z. (2015). The effect of work placements on the academic performance of Chinese students in UK higher education. *Teaching in Higher Education, 20*, 569-586. doi:10.1080/13562517.2015.1045860
- Denyer, D., & Tranfield, D. (2009). Producing a systematic review. In D. A. Buchanan & A. Bryman (Eds.), *The SAGE handbook of organizational research methods* (pp. 671-689). Thousand Oaks, CA: Sage.
- Dommeyer, C. J., Gross, B. L., & Ackerman, D. S. (2016). An exploratory investigation of college students' views of marketing internships. *Journal of Education for Business, 91*, 412-419. doi:10.1080/08832323.2016.1251388
- Feldman, D. C., Folks, W. R., & Turnley, W. H. (1998). The socialization of expatriate interns. *Journal of Managerial Issues, 10*, 403-418.
- \*Feldman, D. C., & Weitz, B. A. (1990). Summer interns: Factors contributing to positive developmental experiences. *Journal of Vocational Behavior, 37*, 267-284.  
doi:10.1016/0001-8791(90)90045-4.
- Fugate, M., Kinicki, A. J., & Ashforth, B. E. (2004). Employability: A psycho-social construct, its dimensions, and applications. *Journal of Vocational Behavior, 65*, 14-38.  
doi:10.1016/j.jvb.2003.10.005

- \*Gardner, P. D., Nixon, D. C., & Motschenbacher, G. (1992). Starting salary outcomes of cooperative education graduates. *Journal of Cooperative Education and Internships*, 27(3), 16-26.
- Gibson, D. E. (2004). Role models in career development: New directions for theory and research. *Journal of Vocational Behavior*, 65, 134-156. doi:10.1016/S0001-8791(03)00051-4
- \*Gilbert, B. L., Banks, J., Houser, J. H. W., Rhodes, S. J., & Lees, N. D. (2014). Student development in an experiential learning program. *Journal of College Student Development*, 55, 707-713. doi:10.1353/csd.2014.0072
- Graen, G. B., & Uhl-Bien, M. (1995). Relationship-based approach to leadership: Development of leader-member exchange (LMX) theory of leadership over 25 years: Applying a multi-level multi-domain perspective. *The Leadership Quarterly*, 6, 219-247. doi:10.1016/1048-9843(95)90036-5
- \*Green, J. P. (2011). The impact of a work placement or internship year on student final year performance: An empirical study. *International Journal of Management Education*, 9(2), 49-57. doi:10.3794/ijme.92.316
- \*Green, R. D., & Farazmand, F. A. (2012). Experiential learning: the internship and live-case study relationship. *Business Education & Accreditation*, 4, 13-24.
- Hackman, J. R., & Oldham, G. R. (1976). Motivation through the design of work: Test of a theory. *Organizational Behavior & Human Performance*, 16, 250-279. doi:10.1016/0030-5073(76)90016-7
- \*Hauck, A. J., Allen, S. Y., & Rondinelli, D. F. (2000). Impact of structured internship programs on student performance in construction management curricula. *Journal of Construction Education*, 5, 272-287.
- \*Hayward, C., & Horvath, P. (2000). The effect of cooperative education on occupational beliefs. *Journal of Cooperative Education and Internships*, 35(1), 3-14.

- Herr, E. L. (1997). Super's life-span, life-space approach and its outlook for refinement. *The Career Development Quarterly*, 45, 238-246. doi:10.1002/j.2161-0045.1997.tb00468.x
- Heslin, P. A. (2005). Conceptualizing and evaluating career success. *Journal of Organizational Behavior*, 26, 113-136. doi:10.1002/job.270
- High Fliers Research. (2015). The graduate market in 2015: Annual review of graduate vacancies and starting salaries at Britain's leading employers.
- Hirschi, A. (2012). The career resources model: An integrative framework for career counsellors. *British Journal of Guidance & Counselling*, 40, 369-383. doi:10.1080/03069885.2012.700506
- Ibarra, H. (1999). Provisional selves: Experimenting with image and identity in professional adaptation. *Administrative Science Quarterly*, 44, 764-791. doi:10.2307/2667055
- \*Iqbal, M. J. (2007). Effect of long term placements on academic performance of co-op students. *Journal of Cooperative Education and Internships*, 41(1), 97-104.
- \*Kilgo, C. A., Ezell Sheets, J. K., & Pascarella, E. T. (2015). The link between high-impact practices and student learning: Some longitudinal evidence. *Higher Education*, 69, 509-525. doi:10.1007/s10734-014-9788-z
- Knouse, S. B., & Fontenot, G. (2008). Benefits of the business college internship: A research review. *Journal of Employment Counseling*, 45, 61-66. doi:10.1002/j.2161-1920.2008.tb00045.x
- Krieshok, T. S., Black, M. D., & McKay, R. A. (2009). Career decision making: The limits of rationality and the abundance of non-conscious processes. *Journal of Vocational Behavior*, 75, 275-290. doi.org/10.1016/j.jvb.2009.04.006

- Krumboltz, J. D., Mitchell, A. M., & Jones, G. B. (1976). A social learning theory of career selection. *The Counseling Psychologist, 6*(1), 71-81.  
doi:10.1177/001100007600600117
- Latack, J. C., & Dozier, J. B. (1986). After the ax falls: Job loss as a career transition. *The Academy of Management Review, 11*, 375-392. doi:10.2307/258467
- Lee, E.-S., Park, T.-Y., & Koo, B. (2015). Identifying organizational identification as a basis for attitudes and behaviors: A meta-analytic review. *Psychological Bulletin, 141*, 1049-1080. doi:10.1037/bul0000012
- Lent, R. W. (2013). Career- life preparedness: Revisiting career planning and adjustment in the new workplace. *The Career Development Quarterly, 61*, 2-14. doi:10.1002/j.2161-0045.2013.00031.x
- Lent, R. W., Brown, S. D., & Hackett, G. (1994). Toward a unifying social cognitive theory of career and academic interest, choice, and performance. *Journal of Vocational Behavior, 45*, 79-122. doi:10.1006/jvbe.1994.1027
- Liu, Y., Ferris, G. R., Xu, J., Weitz, B. A., & Perrewé, P. L. (2014). When ingratiation backfires: The role of political skill in the ingratiation–internship performance relationship. *Academy of Management Learning & Education, 13*, 569-586.  
doi:10.5465/amle.2012.0399
- \*Lucas, W. A., Cooper, S. Y., Ward, T., & Cave, F. (2009). Industry placement, authentic experience and the development of venturing and technology self-efficacy. *Technovation, 29*, 738-752. doi:10.1016/j.technovation.2009.06.002
- Madden, A., Bailey, C., Alfes, K., & Fletcher, L. (2017). Using narrative evidence synthesis in HRM research: An overview of the method, its application, and the lessons learned. *Human Resource Management, Advance online publication*. doi:10.1002/hrm.21858

- \*Mansfield, R. (2011). The effect of placement experience upon final-year results for surveying degree programmes. *Studies in Higher Education, 36*, 939–952.  
doi:10.1080/03075079.2010.486073
- Markus, H., & Nurius, P. (1986). Possible selves. *American Psychologist, 41*, 954.
- \*McCormick, M., Bielefeldt, A. R., Swan, C. W., & Paterson, K. G. (2015). Assessing students' motivation to engage in sustainable engineering. *International Journal of Sustainability in Higher Education, 16*, 136-154. doi:10.1108/IJSHE-06-2013-0054
- \*Moore, E., & Reddy, P. (2012). No regrets? Measuring the career benefits of a psychology placement year. *Assessment & Evaluation in Higher Education, 37*, 535-554.  
doi:10.1080/02602938.2011.553668
- \*Murphy, H. J., MacGillivray, A. C., Reid, J. G., & Young, J. D. (1999). Cognitive style differences between cooperative and non-cooperative education undergraduates: Some preliminary findings. *Journal of Cooperative Education and Internships, 34*(1), 54-61.
- NACE. (2015). The class of 2015: Executive summary.
- Ng, T. W. H., Eby, L. T., Sorensen, K. L., & Feldman, D. C. (2005). Predictors of objective and subjective career success: A meta-analysis. *Personnel Psychology, 58*, 367-408.  
doi:10.1111/j.1744-6570.2005.00515.x
- Nifadkar, S. S., & Bauer, T. N. (2016). Breach of belongingness: Newcomer relationship conflict, information, and task-related outcomes during organizational socialization. *Journal of Applied Psychology, 101*, 1-13. doi:10.1037/apl0000035
- \*Nunley, J. M., Pugh, A., Romero, N., & Seals, R. A. (2016). College major, internship experience, and employment opportunities: Estimates from a résumé audit. *Labour Economics, 38*, 37-46. doi:10.1016/j.labeco.2015.11.002
- Olson, J. M., & Zanna, M. P. (1993). Attitudes and attitude change. *Annual Review of Psychology, 44*, 117-154. doi:10.1146/annurev.ps.44.020193.001001

- \*Park, C. K. (2015). Student factors on employment of engineering graduates: A Korean university case. *Asian Journal of Innovation & Policy*, 4, 288-306.  
doi:<http://dx.doi.org/10.7545/ajip.2015.4.288>
- Pawson, R. (2006). *Evidence-based policy: A realist perspective*. London, United Kingdom: Sage.
- Petticrew, M., & Roberts, H. (2008). *Systematic reviews in the social sciences: A practical guide*. Malden, MA: Blackwell.
- Praskova, A., Creed, P. A., & Hood, M. (2015). Career identity and the complex mediating relationships between career preparatory actions and career progress markers. *Journal of Vocational Behavior*, 87, 145-153. doi:10.1016/j.jvb.2015.01.001
- Pratt, M. G., Rockmann, K. W., & Kaufmann, J. B. (2006). Constructing professional identity: The role of work and identity learning cycles in the customization of identity among medical residents. *Academy of Management Journal*, 49, 235-262.  
doi:10.5465/AMJ.2006.20786060
- \*Rathbun-Grubb, S. (2016). End of program assessments and their association with early career success in LIS. *Journal of Education for Library and Information Science*, 57, 43-56.
- Roberts, B. W., Caspi, A., & Moffitt, T. E. (2003). Work experiences and personality development in young adulthood. *Journal of Personality and Social Psychology*, 84, 582-593. doi:10.1037/0022-3514.84.3.582
- Rojon, C., McDowall, A., & Saunders, M. N. (2011). On the experience of conducting a systematic review in industrial, work, and organizational psychology: Yes, it is worthwhile. *Journal of Personnel Psychology*, 10, 133. doi:10.1027/1866-5888/a000041

- \*Rowe, P. M. (1992). A comparison of cooperative education graduates with two cohorts of regular graduates: Fellow entrants and fellow graduates. *Journal of Cooperative Education and Internships*, 27(3), 7-15.
- Rudolph, C. W., Lavigne, K. N., Katz, I. M., & Zacher, H. (2017). Linking dimensions of career adaptability to adaptation results: A meta-analysis. *Journal of Vocational Behavior*, 102, 151-173. doi:10.1016/j.jvb.2017.06.003
- Ryan, G., Toohey, S., & Hughes, C. (1996). The purpose, value and structure of the practicum in higher education: A literature review. *Higher Education*(31), 355-377.  
doi:10.1007/BF00128437
- Saks, A. M., & Ashforth, B. E. (1996). Proactive socialization and behavioral self-management. *Journal of Vocational Behavior*, 48, 301-323.  
doi:10.1006/jvbe.1996.0026
- Saks, A. M., & Gruman, J. A. (2011). Organizational socialization and positive organizational behaviour: implications for theory, research, and practice. *Canadian Journal of Administrative Sciences*, 28, 4-16. doi:10.1002/cjas.169
- \*Santer, R. M. (2010). Benefits of a professional training year for undergraduates on a neuroscience degree scheme. *The Journal of Undergraduate Neuroscience Education*, 9(1), A1-A4.
- Savickas, M. L. (1997). Career adaptability: An integrative construct for life-span, life-space theory. *The Career Development Quarterly*, 45, 247-259.  
doi:doi:10.1002/j.2161-0045.1997.tb00469.x
- Savickas, M. L. (2012). The 2012 Leona Tyler Award Address: Constructing careers: Actors, agents, and authors. *The Counseling Psychologist*, 41, 648-662.  
doi:10.1177/0011000012468339
- Schlossberg, N. K. (1981). A model for analyzing human adaptation to transition. *The Counseling Psychologist*, 9(2), 2-18. doi:10.1177/001100008100900202

- \*Scholz, R. W., Steiner, R., & Hansmann, R. (2004). Role of internship in higher education in environmental sciences. *Journal of Research in Science Teaching*, 41, 24-46.  
doi:10.1002/tea.10123
- Selenko, E., Berkers, H., Carter, A., Woods, S. A., Otto, K., Urbach, T., & De Witte, H. (2018). On the dynamics of work identity in atypical employment: setting out a research agenda. *European Journal of Work & Organizational Psychology*, 27(3), 324-334. doi:10.1080/1359432X.2018.1444605
- \*Siedenberg, J. M. (1990). A "come from behind" victory for cooperative education. *Journal of Cooperative Education and Internships*, 17(1), 21-37.
- \*Simons, L., Fehr, L., Blank, N., Connell, H., Georganas, D., Fernandez, D., & Peterson, V. (2012). Lessons learned from experiential learning: What do students learn from a practicum/internship? *International Journal of Teaching and Learning in Higher Education*, 24, 325-334.
- \*Smith-Eggeman, B., & Scott, N. A. (1994). The relative influence of cooperative education on college students' development of interpersonal relationships. *Journal of Cooperative Education and Internships*, 29(3), 14-22.
- Sun, S., Song, Z., & Lim, V. K. G. (2013). Dynamics of the job search process: Developing and testing a mediated moderation model. *Journal of Applied Psychology*, 98, 771-784. doi:10.1037/a0033606
- Tajfel, H., & Turner, J. C. (1986). The social identity theory of inter-group behavior. In S. Worchel & W. G. Austin (Eds.), *Psychology of intergroup relations* (pp. 7-24). Chicago, IL: Nelson-Hall.
- \*Tanaka, Y., & Carlson, K. (2012). An international comparison of the effect of work-integrated learning on academic performance: A statistical evaluation of WIL in Japan and Hong Kong. *Asia-Pacific Journal of Cooperative Education*, 13(2), 77-88.

- \*Taylor, A. R., & Hooley, T. (2014). Evaluating the impact of career management skills module and internship programme within a university business school. *British Journal of Guidance & Counselling*, 42, 487-499. doi:10.1080/03069885.2014.918934
- \*Van Gyn, G., Cutt, J., Loken, M., & Ricks, F. (1997). Investigating the educational benefits of cooperative education: A longitudinal study. *Journal of Cooperative Education and Internships*, 32(2), 70-85.
- Van Maanen, J., Sørensen, J. B., & Mitchell, T. R. (2007). Introduction to special topic forum: The interplay between theory and method. *Academy of Management Review*, 32, 1145-1154. doi:10.2307/20159360
- \*Walo, M. (2001). Assessing the contribution of internship in developing Australian tourism and hospitality students' management competencies. *Asia-Pacific Journal of Cooperative Education*, 2(2), 12-28.
- Wendlandt, N. M., & Rochlen, A. B. (2008). Addressing the college-to-work transition: Implications for university career counselors. *Journal of Career Development*, 35, 151-165. doi:10.1177/0894845308325646
- \*Wessels, W., & Pumphrey, G. (1995). The effects of cooperative education on job-search time, quality of job placement and advancement. *Journal of Cooperative Education and Internships*, 31(1), 42-52.
- \*Wessels, W., & Pumphrey, G. (1996). The impact of cooperative education on wages. *Journal of Cooperative Education and Internships*, 32(1), 36-51.
- \*Williams, W. M., Sternberg, R. J., Rashotte, C. A., & Wagner, R. K. (1993). Assessing the value of cooperative education. *Journal of Cooperative Education and Internships*, 28(2), 32-55.
- Yung, P., Lam, K. C., & Yu, C. (2015). Impacts of placement and work experience on construction education. *International Journal of Construction Project Management*, 7(1), 33-44.

Zhang, Y., Liao, J., Yan, Y., & Guo, Y. (2014). Newcomers' future work selves, perceived supervisor support, and proactive socialization in Chinese organizations. *Social Behavior and Personality, 42*, 1457-1472. doi:10.2224/sbp.2014.42.9.1457

Zhu, J., Tatachari, S., & Chattopadhyay, P. (2017). Newcomer identification: Trends, antecedents, moderators, and consequences. *Academy of Management Journal, 60*, 855-879. doi:10.5465/amj.2015.0466

### Footnotes

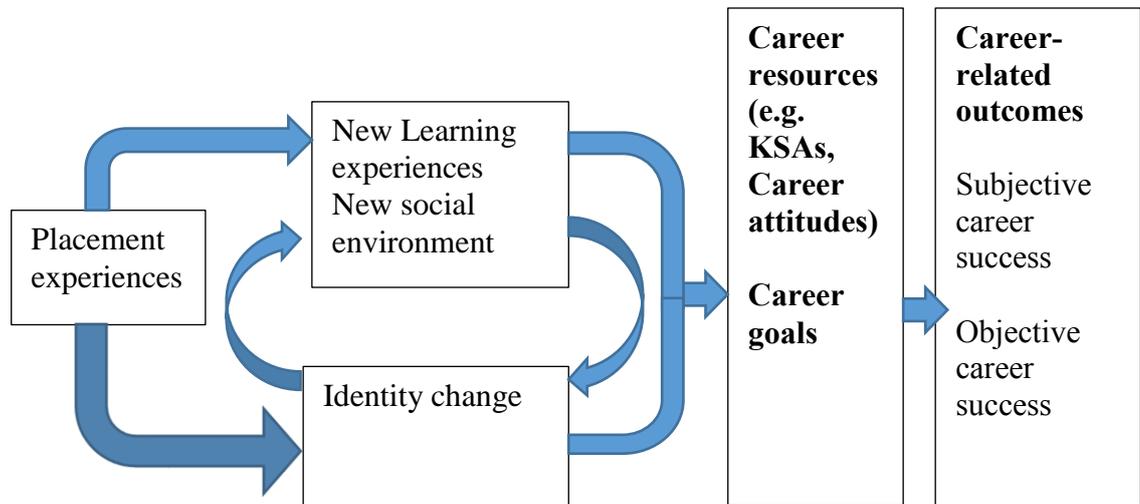
<sup>1</sup> These terms tend to be used interchangeably in the literature and reports.

<sup>2</sup> We undertook a pilot search using the EBSCO host across the databases PsycINFO, Business Source Complete and Medline using a number of search term variations (e.g., placement, internship, employability, work, etc.) and the terms review, meta-analysis, systematic review.

<sup>3</sup> It needs to be noted that most career theories acknowledge gains in identity and self-efficacy as resources, but they do not recognize the fundamental dynamic changes these gains set in motion. The development of identity or a sense of self, of who one is and could be, is seen as being essential for career outcomes such as employability (Fugate, Kinicki, & Ashforth, 2004), self-directed career management (Hirschi, 2012), career growth (Latack, 1986), career-life preparedness (Lent, 2013) and given an important role in other models (Blumberg & Pringle, 1982; Wendlandt & Rochlen, 2008).

<sup>4</sup> This study was not included in our review as despite having a longitudinal design, constructs were not compared before and after internship completion to assess changes in these constructs.

**Figures**



*Figure 1.* Theoretical model depicting how the interplay between social learning processes and identity changes influences career resources and career outcomes.

**Table 1: Extracted variables affected by placements, their grouping into meta-categories, and mapping to career theories**

Extracted variables (examples)	Meta category	Career Theories considering the extracted variables
Attitudes towards internship and its value, internship satisfaction, affect and attitudes towards subject discipline, attitudes towards work aspects, attitudes towards quality of work life, values clarification	Attitudes towards subject, work or placement and work values	“Knowing WHY” (Arthur et al., 2005; Parker et al., 2009), Identity resources (Hirschi, 2012), Anticipation element of Wendland & Roehen’s (2008) 3-stage model of organizational socialization, Career identity (Fugate et al., 2004), Willingness to perform Self-image, ego involvement (Blumberg & Pringle’s 1982)
Career decidedness, career decision-making, career goals change, career insight, career beliefs	Career attitudes	
Self-efficacy (general and regarding subject discipline), self-esteem, perceived control, perceived importance of abilities to conduct the task, perceived work experience, educational preparedness for work, personal development, learning motivation, level of learning, perceived qualification	Self-efficacy, self-esteem, confidence	Social Cognitive Career Theory (Lent, 2012; Lent, Brown Hackett, 1994), social learning theory of career decision making (Krumboltz, 1976) ‘cognitive constructivist’ model (Hackett & Betz, 1981), “Knowing HOW” (Arthur et al., 2005; Parker et al., 2009), Human capital resources, Psychological resources (Hirschi, 2012); Human Capital, Personal adaptability (Fugate et al., 2004); Career adaptability (Savickas, 1997); Ability and motivation (Blumberg & Pringle, 1982); Part of the 4 Career-Socialization Resources (Saks & Gruman, 2011), Adjustment & Achievement element of Wendland & Roehen’s (2008) 3 stage model of organizational socialization
<b>Task related:</b> Problem solving, professional activities, cognitive style, communication skills, critical thinking, goal progress, independent thinking, general and job specific knowledge, skills, abilities, research skills, specific abilities and knowledge, tacit knowledge, timeliness, overall functioning <b>Interpersonal and contextual:</b> Leadership, social and relationship skills, cultural skills, intercultural effectiveness, moral judgement and	Knowledge, skills and competencies	

<b>Extracted variables (examples)</b>	<b>Meta category</b>	<b>Career Theories considering the extracted variables</b>
reasoning, interpersonal and social attitudes (e.g., tolerance of others, attitudes towards ethnic groups and racism, civic attitudes)		
Experience of work and organization (supervisor support), type of placement job, job characteristics, university's image, career support structures	Contextual and situational conditions	Opportunity in Blumberg and Pringle's Opportunities Capacities and Willingness model of performance (1982)
Grades (on academic program)	Academic achievement	Human Capital (Hirschi, 2012; Fugate et al., 2004)
Career advancement, employment status (in work or not), invitation to job interview, length of time to secure employment after graduation, likelihood of accepting an offer, likelihood of receiving an offer, management or leadership role, salary, type of employment	Objective career-related outcomes	Objective career success (Heslin, 2005; Ng et al., 2005)
Expected employment, perceived appropriateness of job, perceived value of internship for career, career satisfaction, career schedule, perceived career success, job satisfaction, job involvement	Subjective career-related outcomes	Subjective career success (Heslin, 2005; Ng et al., 2005)